



Understanding Cultural Diversity

- Introducing the concept of cultural diversity and its significance in today's workforce
- Exploring cultural dimensions, stereotypes, and biases
- Case studies and real-life examples highlighting the impact of cultural differences on communication and collaboration

Cultural Intelligence (CQ) Development

- Define cultural intelligence and its components: cultural knowledge, mind fulness, motivation, and behavior
- Strategies for enhancing cultural awareness and sensitivity
- Activities to boost participants' ability to interpret and adapt to different cultural contexts

Effective Intercultural Communication

- Verbal and Nonverbal communication across cultures
- Overcoming language barriers and misunderstandings
- Role-playing exercises to practice effective communication in diverse scenarios

Building Collaborative Relationship

- Developing interpersonal skills for building strong cross-cultural professional relationship
- Strategies for conflict resolution in multicultural teams
- Team-building activities that promote understanding and cooperation

Adapting to New Environments

- Navigating cultural shock and adjustment processes
- Techniques for adapting to new educational and professional settings
- Guest speakers sharing their experiences of acclimating to foreign work environments

Global Business Etiquette

- Understanding cultural norms in business interactions
- Presentation skills tailored to diverse audiences
- Addressing cross-cultural challenges in negotiation and networking

Leadership and Diversity

- Exploring the role of diversity in effective leadership
- Strategies for leading diverse teams and promoting inclusion
- Case studies of successful cross-cultural leaders

Cultural Sensitivity in Career Planning

- Identifying industries and countries where cross-cultural skills are highly valued
- Developing a personal career plan that leverages cultural competence
- Mentorship sessions with professionals who have navigated international careers

Practical Cultural Immersion

- Organizing field trips to culturally significant places
- Encouraging participants to engage with local communities
- Reflective exercises to capture insights gained from immersive experiences

Capstone Project: Cross-Cultural Case Study

- Teams work on real-world scenarios that require cross-cultural problemsolving
- Presentation of solutions, emphasizing the application of skills learned throughout the program

SKILLING - RESKILLING - UPSKILLING



